

Parents and Carers questionnaire 2017 (residential provision)

	Strongly agree	agree	Disagree	Strongly disagree	Don't know	No reply
My child is happy in the residential provision	10					
	100%					
My child feels safe in the residential provision	10					
	100%					
My child makes good progress within the residential provision	9	1				
	90%	10%				
My child is well looked after in the residential provision	10					
	100%					
The residential provision deals effectively with bullying	5	1			4	
	50%	10%			40%	
The residential provision is well led and managed	10					
	100%					
The residential provision responds well to any concerns I raise	8	1			1	
	80%	10%			10%	
I receive good information from the residential provision about my child's progress	8	2				
	80%	20%				
Would you recommend the residential provision to other parents?	10					
	100%					
I enjoy the opportunity to visit the provision and see my child at school	10					
	100%					

Comments

(Our daughter) really enjoys her time 'upstairs' at school and it has made a big difference to her independence.
His progress has exceeded all my expectations.
My child has not experienced bullying.
Communication is excellent.
I am extremely happy with the provision, knowing that my child is happy and well taken care of. Any queries or suggestions are always followed up.

We are more than happy with everything that you do (in residential) however if I could suggest anything it would be that our son could do different activities occasionally.

He enjoys having a 'family' of brothers and sisters.

He has done a lot of things, and had experiences, he would have refused to do at home.

Our son always looks forward to going 'upstairs' and talks positively about it at home.

He has progressed amazingly since starting residential, especially self-help skills.

To my knowledge this (bullying) doesn't occur upstairs. They all seem to treat each other like brothers and sisters, and look out for each other.

Fantastic staff members, well organised and all seem to gel nicely as a great team.

It has been the making of him.

We can't thank you enough for the care given to our son. The staff are 150% dedicated and amazing with him.

It's like a home from home, only with a better social life!

We are very happy with the residential provision, and he very much enjoys his time there.

Her siblings really enjoy the opportunity to see our daughter with her friends at school, and enjoy the social events.

He is a different person and tells us most excitedly about his week.

We are very happy that he has such a lovely caring team looking after him.

I've never had any concerns to raise, but any requests are always responded to well and quickly.

Mixing with other parents and staff is good. Also feel it's really good for the siblings to mix.