

PARENT QUESTIONNAIRE: SUMMER 2015

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't know	no reply
1. My child is happy at this school	47	4				
	92%	8%				
2. My child feels safe at this school	45	6				
	88%	12%				
3. My child makes good progress at this school	40	11				
	78%	22%				
4. My child is well looked after at this school	46	5				
	90%	10%				
5. My child is taught well at this school	41	10				
	80%	20%				
6. My child receives appropriate homework for their age	25	10	6		6	4
	49%	20%	12%		12%	8%
7. This school makes sure its pupils are well behaved	36	11			2	2
	71%	22%			4%	4%
8. This school deals effectively with bullying	22	13				16
	43%	25%				31%
9. This school is well led and managed	39	10				2
	76%	20%				4%
10. This school responds well to any concerns I raise	39	10	1			1
	76%	20%	2%			2%
11. I receive valuable information from the school about my child's progress	38	10	2			1
	75%	20%	4%			2%
12. Would you recommend this school to any parent?	46	5				
	90%	10%				
51 responses						

Comments

My daughter is very happy at her school. I am safe in the knowledge that she is well looked after and any concerns I raise are dealt with promptly and swiftly by her teacher.

I have been really pleased with his first year at the school - well done to school and residential!

This school is an amazing school and I would recommend this school to other parents.

Its a fabulous school with a kind, caring atmosphere.

I think this is an amazing school I have nothing but the highest praise for this school and how they look after their pupils.

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<p>Our son has had a fantastic year in nursery supported by a highly effective team. Delighted he's staying with Megan. The ongoing support for parents navigating the minefield of SEN provision is exemplary.</p>
<p>My son loves this school, the staff are always friendly and always got time if you need to talk.</p>
<p>While being at the Vale, our son has made a lot of progress, by having a full and enriched school life. He has achieved a lot in a short time which he was unable to access in a mainstream school. We appreciate all the hard work and support from the teachers, TA's and the team from pastoral care. Thank you.</p>
<p>Could do with more after school clubs – don't seem to be much and bit more choice please.</p>
<p>We absolutely 100% appreciate all that you have done and are doing for our little boy. Thank you.</p>
<p>I'm so happy with how well the teachers care and look after my child and make his learning environment a fun place to learn. He has come on so well since starting at this school and loves going to school to see his friends and of course his teachers. I would just like to say thank you to all of you.</p>
<p>Our son has made huge improvement since starting the school. He loves attending school and gets very excited and smiley about going. Very rarely does he not want to attend and then this normally ends up being linked with him becoming ill or just tired.</p>
<p>We are very happy our son is at this school. Maple class is lovely. Staff there are so kind, listen to anything you have to say, very very nice and loving to my son. I leave him at school knowing he is well looked after and can have a cuddle when he needs one.</p>
<p>My daughter was in a split placement and thanks to the great help and advice from Laura Wainwright she's doing brilliantly, I cannot commend her enough. Great school.</p>
<p>Communication particularly around key events such as sports day / regatta / swim gala is very poor. To find out 2/3 days before an event is happening doesn't allow parents/carers to juggle their other commitments to be able to support their children. Very frustrating especially as the event must have been organised in advance in order to book the Cheltenham stadium / leisure centre.</p>
<p>We are so happy with the vale. Our daughter is so happy and therefore home life is much better and less stressful. We can't speak highly enough about the Vale, we can't think of anything negative. The pupils are a credit to the school, and all the staff are amazing.</p>
<p>Our son loves the school</p>
<p>Lovely school, all teachers and assistants are all wonderful</p>
<p>Absolutely outstanding school in all aspects.</p>
<p>Lovely school, helps all children to come on leaps and bounds. All staff are friendly and very welcoming.</p>
<p>This is a fantastic school and we would never want our son to go anywhere else. He would not have made the progress he has were it not for school. It is truly holistic and nothing ever appears to be 'not our job'</p>

Very happy with school and teachers
My child seems happy at the school and his home school diary helps us to work out what he has done and understand future events.
For the benefit of working parents a before and after school facility would be fantastic as for older children childcare is non-existent for special needs. Being allowed to drop children off half an hour earlier in the morning would be a very welcomed facility and I'm sure parents would be happy to pay to help fund a member of staff.
<u>Suggestions for improvements</u>
Having a better system in place for the nursery car park as it is horrendous - a member of staff directing traffic and encouraging staff and parents to park properly instead of just parking in the front spaces and abandoning their cars.
Stay and play groups to be available during the school holidays, using the Children's Centre? Or perhaps a Saturday group for children with additional needs, as happens in Bromsgrove.
More consistent homework!
Please can we have better notice for events, i.e. coffee mornings, assemblies, not everyone has a computer and it's difficult at short notice to arrange time off.
Text messages to parents
Confusion over some dates on letters
Please can parking / pick up and collection be looked at outside the nursery at the end of school. Regularly frustrating being blocked in the car park for up to 15 minutes at a time / borderline dangerous for the children crossing it. Know space is at a premium but any new approach would be appreciated.
Can't think of any at the moment.
We feel no improvements need to be made.
I'm really happy with everything and can not think of any improvements.
The parking
More use of the texting system to communicate with parents
More consistency with homework/reading in school daily
More meetings with parents whose children go on transport (to aide communication). Parents to be invited into school when they start a new class (September) to meet other children/parents/teachers/ta's, maybe for just an hour?
Monthly newsletter providing information about upcoming events and any successes pupils have achieved.
School nurse - will she be attending clinic appointments still? Is the dentist service still happening? Did try emailing her a few months ago but have not had a response.
Homework is a bit of a weakness just a little worksheet would be useful.

I would like to receive a receipt for any cheques or cash I send in for lunches or days out so I have proof and peace of mind that it has been received. Cheques take many weeks to be cashed. I know there is an online payment system but when i try to pay in advance for meals it tells me I don't owe anything! The staff in his class are always very good and will find out information I need about any payments but it's a shame I need to ask them.